HENRY H. HEYN

BUSINESS- MARKETING - MANAGEMENT - LOGISTIC AND TRANSPORT

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ABOUT ME

I enjoy working as part of the group. I'm a good listener and enjoy helping people, I have strong problem solving skills, I like to have clear directions and rules when I'm working. I have ability for continuous and fast work. I'm good at finding solutions to problems I'm good whit numbers. I have been an instructor for people with reinserted, displaced physical disabilities for reintegrate in to society Proven ability in optimizing functionalities that improve data retrieval and workflow efficiencies, ability to solve problems in short time and training people. I'm management consultant, specialized in productivity improvement, process redesign, strategic business planning, Training, Environmental, management indicators, logistics audit and quality management, for which he has received in-depth training on the application and audit of ISO

SKILLS

BUSINESS: Logistics, Strategic Planner, Private Consultant, Projections and Analysis, Budget Development and Control, Trainer and Instructor. **MANAGEMENT:** Executive Director, Administrative - Project Management Control, International - Operations & Sales, Small Business Owner - Entrepreneur. **MARKETING:** Product Development, Product Positioning, Marketing Plans, Advertisement and Promotional Campaigns, Digital Marketing. **COMPUTER SYSTEMS:** Information and communication technologies, Information Analyst, Database Developer. **TRAINER:** College, University Professor, Small and medium Business Mentor, Certified Instructor - SENA Colombia.

EXPERIENCE

- Instructional Assistant II Spanish GED, Utah Valley University (Jun 12/2021 to current).
 Spanish GED Instructional Assistant is responsible for teaching students, ages 18 and older, with varying academic levels to help them meet necessary goals and qualify to pass the GED exams (credentials equivalent to a high school diploma). (Current)
- Shift and Production Manager Wasatch Valley Pizza. Pizza Hut Store in Provo Utah (July 13 2022 to Current).
- Assistant in service areas, Wingers Restaurant of Provo .Responsible ensures that the necessary supplies are
 available in all areas of the resaurant.
- Postgraduate Professor Specialization in Logistics Foreign Trade and International Physical Distribution. Naval School ARC Barranquilla (Mar 2009 Jul 2019).
- Undergraduate Professor International Business Program. Universidad Libre de Barranquilla (Mar 2016 Jul 2019).
- Consultant and lecturer transport and logistics companies in the private sector, ASOCARIBE (2011 2018).
- Professor of Law Programs, International Business Administration, systems engineering, safety and health, Universidad Antonio De Arevalo Cartagena (Feb 2009 – Jul 2019).
- Professor undergraduate programs in Public Accounting, Management and The Occupational Health and safety. Corporación Universitaria Latinoamericana Barranquilla (Feb 2017 – Jul 2019).
- Postgraduate Professor and Undergraduate the Program Business Administration, Port Administration and Logistics. Universidad Autónoma Del Caribe (March 2007 – July 2019).
- Virtual tutor different programs SENA and the Universidad Autónoma Del Caribe since 2009.
- Tutor for training vulnerable population SENA (March 2008 Nov 2018).
- Virtual Tutor Virtual learning environments. (AVAFP), of the military forces of the Republic of Colombia.
- Logistics and Operations Director Multimarket Commercial (Feb 2002- March 2004) Barranquilla Colombia.
- Promoter and manager McDonald's Foods (March 2002 Feb 2004) Barranquilla Colombia.
- Executive Director SIHI PUMPS. Manufacturer of water pumps and electromechanically equipment (Aug1995 Feb 2001).
- Zone Manager DHL Express Colombia (May 1992 April 1995).
- Commercial and Training Director, Pizano S.A. Factory of wood sheets, Bogotá Colombia (Sep 1981 Sep 1989)
- Marketing and sales manager –El Rey spice factory and food products, (Jan 1977-Jun 1981), Bogota Colombia.

EDUCATION

- Business Administrator, UNIVERSIDAD CENTRAL. BOGOTA May 1981.
- MASTER OF BUSINESS ADMINISTRATION (MBA). Business Management Emphasis, by EUDE (Royal Escorial University Center Maria Cristina). Madrid España, OCT 2011.
- Specialist Marketing, Events and Advertising, PONTIFICIA UNIVERSIDAD JAVERIANA BOGOTA Dec 1982.
- Specialist Logistics, Transport and Distribution Systems. Port, Air, River and Land Transportation, DHL SCHOOL OF TRAINING. UNIV OF FORT LAUDERDALE FLORIDA Jan 1995.
- Certified College Professor SENA Colombia, Dec 2007.
- OTHERS:
- Information and communication technology (ICT) certificate SENA Colombia. Feb 2008
- Certificate in operation of loading, transport and logistics equipment SENA Colombia Nov 2010
- ISO Auditor ICONTEC, 2016
- Gastronomy and kitchen technologist SENA Colombia Dec 2008

COMMUNITY SERVICE AND AWARDS

Awards:

- Best Manager in the DHL company Colombia year 1993-1994.
- Best Adjunct Professor of the Business Administration College Program year 2010 to 2015.

Volunteer Work:

- Training to vulnerable population reinserted from violence. People with physical disabilities.
 2011-2014 National service of learning (SENA) and (AFIDG) Associated for the integration of the unions
- Citizen culture and social fabric, involving the academy ASOCARIBE.
- Train in the proper use of mass transportation media in Colombia Metropolitan Transport TRANSMETRO Barranquilla.